



Introduction

Richmond House Social Care Services for children and young people with Special Education Needs and/or Disabilities and siblings from age 0 - 25 years, which has a profound effect on their health, development and social functioning.

Richmond House Social Care Services is a Community Interest Company (CIC) number 11154305 regulated by Care Quality Commission (CQC) number 5388550005. Richmond House is Non-profit Social Enterprise, listed in the City of York Council, North Yorkshire County Council and at the East Riding Local Offer.

Richmond House runs for the benefit of the community by a group of parents, doctors, social workers and other professionals working with children and young people with over 75 years of experience in assisting children with autism and complex health needs to provide social care services in their own homes or communities in East Riding of Yorkshire, North Yorkshire and the City of York.

Aims & Objectives:

We believe that children should be recognised, respected, consulted and given choice. Children should have a good quality of life, are given equal chances and are able to live positive and productive lives. Our approach is based on the recognition that each child/young person is an individual with unique experiences and needs.

Our care plans are responsive and aim to promote growth and development in the following areas: Health, Life Skills, Personal Identity, Family, Social Relationships, Social Presentation, Emotional and Behavioural Development and wherever possible Self-care Skills, Independence and helping individuals to reach their full potential.





How to Access the short break services?

Children and young people are introduced to Richmond House Short Breaks by a case manager and a matched Keyworker, in the first instance at home visit where families and the child/young person can ask questions regarding the service. Children and young people are invited to trial activities to ensure that the service is “right” for the individual and the family and to ensure that service can meet the needs of the child/young person.

Direct Payment or Personal Budget can be used by parents/carers and directly purchase the services from Richmond House Social Care Services,

The range of Richmond House Social Care Services for children with disabilities covers:

- Universal needs | No assessment required
- Moderate needs
- Substantial needs and
- Targeted and Critical needs

More information can be found on www.rhscs.org.uk

Staff support and supervision of children and young people

Staff trained and reviewed their competencies annually to meet the needs of the children and young people they are working with to include Safeguarding, Children Protection Training, Safe Administration of Medication Level 2, Paediatric First Aid, Epilepsy Awareness, Oral Midazolam Training, Health and Safety Awareness, Infection Control, Moving and Handling Objects and People, Behaviour Management, Food Hygiene, Autism, Disability Equality, Mental Capacity. Specifically trained in childcare and thoroughly vetted at the interview stage. All staff have an enhanced Criminal Record Bureau check and references gained prior to working.





Richmond House Services

● Outreach and Short Break Services

Support children and young people and families on a one:one basis, following their individual care plans. Our Services are able to provide 24/7, 364 days a year, planned or emergency, short or long term.

1. Assisting parents/carers with tasks, guiding, encouraging and developing skills;
2. Overnight stays in their own homes to ensure the safety of children and needs are met;
3. Assistance and guidance in the accessing local resources;
4. Giving children and young people time out to ease family pressures;
5. Transporting children and young people with disabilities whenever possible.

● Connection Club

Runs every fortnight for two hours 0-5, 6-10, 11-16 and 17-25 years old at North Frodingham Village Hall or at their community centres in York, Market Wheaton, Hull, Selby, Driffield, Scarborough, Filey and the surroundings regions. Our clubs are designed to help to develop a child and young person talent, skills and interest.

● Weekends and School Holidays

Supporting children and young people and families on a one:one basis on each school holiday, including all half terms. Animal Therapy Programmes will be provided.

● Domiciliary and Reablement Care: Family Based Care

Domiciliary Care provides an overnight break at their own homes, also provide Night Waking, Sleep In, and Sitting staff.





Richmond House recognises that for children with complex needs and sensory impairments, education problems are increased with each additional disability. Our staff promote children to be independent and help them to maximise their skills and abilities to the best of their potential. Remembering that children also need stimulation, and lots of fun in a safe environment, from people who can communicate in their preferred format or forms and actively learn to understand them and their needs.

Short breaks are a priority for families with disabled children; however, they should be delivered as part of a broader package of family support services. This letter has been developed in consultation with parents, partners in the health and education sector to ensure that families of disabled children know how to reach to the service and to support them through their life journey.

Jay Al Karaki

Richmond House | Head Of Services

